



ZepterClub Membership Terms

1. About ZepterClub

ZepterClub is a loyalty and membership program operated by Zepter World Australia Pty Ltd.

The program is designed to provide eligible members with access to exclusive pricing, promotions, offers, events, and other membership benefits made available from time to time.

Membership is voluntary and free of charge unless otherwise stated.

2. Membership Eligibility

To become a ZepterClub member, customers must create an account through the website and accept these Membership Terms together with the Website Terms & Conditions.

By registering for ZepterClub, members confirm that all information provided is accurate and current.

We reserve the right to refuse, suspend, or terminate membership where fraudulent activity, misuse, unauthorized resale, or violations of these Terms are reasonably suspected.

3. Member Benefits

ZepterClub members may receive access to:

- exclusive member pricing;
- promotional campaigns;
- invitations to events;
- early product access;
- loyalty rewards;
- special wellness and lifestyle offers.

Member benefits may vary by product category, campaign, region, or promotional period.

Unless expressly stated otherwise, member discounts cannot be combined with other promotions or campaigns.

4. Personal Use Only

ZepterClub membership is intended for personal customer use only.

Products purchased under member pricing may not be purchased for wholesale, resale, commercial redistribution, or other unauthorized commercial purposes.

We reserve the right to limit or cancel orders where we reasonably believe purchases are being made for resale or commercial exploitation.



5. Communication

By joining ZepterClub, members agree to receive communications relating to:

- membership administration;
- account notifications;
- special offers;
- wellness campaigns;
- invitations;
- and promotional activities.

Marketing communications may be withdrawn at any time through the unsubscribe options available in our communications or by contacting us directly.

6. Privacy

Personal information collected through ZepterClub is processed in accordance with our Privacy Policy and applicable Australian privacy legislation.

Member information may be used for:

- account administration;
- customer support;
- loyalty program management;
- personalized offers;
- and marketing communications where consent is provided or otherwise permitted by law.

7. Cancellation of Membership

Members may cancel their ZepterClub membership at any time by contacting customer support or through available account settings.

Upon cancellation:

- access to member pricing and benefits may immediately cease;
- unused benefits or rewards may expire unless otherwise stated.

We reserve the right to suspend or terminate memberships where misuse, fraud, abuse of promotional systems, or breaches of these Terms are identified.

8. Changes to the Program

We may modify, suspend, or discontinue ZepterClub or any membership benefits at any time.



Where reasonably possible, members will be notified in advance of material changes affecting the program.

Continued participation in the program following updates constitutes acceptance of the revised Membership Terms.

9. Limitation of Liability

To the maximum extent permitted by law, Zepter World Australia Pty Ltd is not responsible for:

- technical interruptions;
- delays in communications;
- unauthorized access to member accounts caused by member negligence;
- or events beyond reasonable control.

Nothing in these Membership Terms excludes rights available under the Australian Consumer Law.

10. Governing Law

These Membership Terms are governed by the laws of Australia.

Any disputes arising in connection with ZepterClub shall be subject to the jurisdiction of Australian courts.

11. Contact Information

For any questions regarding ZepterClub membership, please contact:

Zepter World Australia Pty Ltd

Email: zelgajic@zepter.at

Phone: [0415 355 808](tel:0415355808)

Address: 26-28 Shields Street, Cairns City Queensland 4870