



Limits of Delivery and Manner of Payments

I. DELIVERY OF PRODUCTS

1. Delivery Area

Products purchased through the website are delivered within Australia only.

Delivery is made to the shipping address provided by the customer during the checkout process.

2. Delivery Time

Orders are generally processed and dispatched within 7-15 business days after payment confirmation.

Estimated delivery times may vary depending on:

- customer location,
- courier availability,
- public holidays,
- force majeure events,
- and product availability.

Estimated delivery timeframes are provided for guidance only and are not guaranteed.

3. Shipping Costs

Shipping costs, if applicable, will be displayed during checkout before the order is completed.

From time to time, Zepter World Australia Pty LTD may offer free shipping promotions on selected products or orders.

4. Delivery Method

Orders are delivered through courier or logistics partners selected by Zepter Australia.

Deliveries are generally made on business days during standard business hours.

5. Split Deliveries

Zepter Australia reserves the right to ship orders in multiple packages where necessary due to:



- product availability,
- package size,
- warehouse logistics,
- or operational reasons.

6. Delivery Inspection

Customers are encouraged to inspect delivered products upon arrival.

If the package appears visibly damaged or incomplete, customers should:

- notify the courier where possible,
- take photographs of the package,
- and contact our customer support team as soon as possible.

Any delivery-related issues should be reported within a reasonable time after receipt.

II. PAYMENT TERMS

1. Accepted Payment Methods

Payments may be securely processed through third-party payment providers and payment gateways available at checkout, including:

- Stripe
- PayPal

Additional payment methods may be available depending on the customer's location and device.

III. CURRENCY

All prices displayed on the website are in Australian Dollars (AUD) unless otherwise stated.

If payments are made using an international payment card or financial institution, additional currency conversion fees or bank charges may apply.

Zepter World Australia Pty LTD is not responsible for exchange rate fluctuations or fees charged by financial institutions or payment providers.

IV. PAYMENT SECURITY



All online payments are processed using secure payment gateways and encryption technologies designed to protect customer payment information.

Zepter World Australia Pty LTD does not store full credit card details on its servers.

V. ORDER ACCEPTANCE

All orders are subject to acceptance and availability.

Zepter World Australia Pty LTD reserves the right to:

- refuse or cancel orders,
- limit quantities,
- or request additional verification information where necessary to prevent fraud or unauthorised transactions.

If an order cannot be fulfilled, customers will be notified and any applicable refund will be processed.